



# MILLION MILE protection for your vehicle!



## This document must accompany customer's copy of Repair Order.

### A. Scope of This Protection Plan

This Protection Plan is separate from, and does not extend the vehicle manufacturer's warranty. This Protection Plan will take effect only after the OEM warranty expires. However, BG Products, Inc. will pay the deductible amount paid by you under any extended service contract purchased by you which covers such a claim. It is subject to the terms and conditions contained herein.

BG Products, Inc., through its Authorized Claims Administrator, agrees to repair or replace parts of the: **Automatic Transmission** listed herein that have been serviced by the BG Automatic

Transmission Service and BG 106 and BG 310; or for smaller capacity automatic transmissions, BG 106 and BG 306.

**Drive Line Front Differential** listed herein that have been serviced by the BG Front Differential Drive Line Service and BG 750, or BG 752.

**Drive Line Rear Differential** listed herein that have been serviced by the BG Rear Differential Drive Line Service and BG 750, or BG 752.

**Drive Line Transfer Case** listed herein that have been serviced by the BG Transfer Case Drive Line Service and BG 750, or BG 792.

**Drive Line Manual Transmission/Transaxle** listed herein that have been serviced by the BG Manual Transmission/Transaxle Drive Line Service and BG 750, or BG 792.

**Power Steering System** listed herein that have been serviced by the BG Power Steering Service and BG 108 and BG 332, or BG 108 and BG 334.

**Cooling System** listed herein that have been serviced by the BG Cooling System Service and BG 540 and BG 546.

**Fuel (gasoline)** listed herein that has been serviced by the use of BG 203, BG 206 and BG 210; or BG

203, BG 206 and BG 206; or BG 203, BG 206 and BG 211; or BG 206, BG 208 and BG 211; or BG 206, BG 208 and BG 210; or BG 206, BG 206 and BG 208. BG 407 is optional.

**Engine & Fuel (gasoline)** listed herein that has been serviced by the use of BG 110 and BG 203, or BG 110 and BG 208 when engine oil and oil filter are changed. BG 407 is optional.

**Engine (gasoline)** listed herein that has been serviced by the use of BG 110 when engine oil and oil filter are changed.

**Engine (diesel)** must use BG 112 in up to 6 quart capacity crankcases or BG 11232 in crankcases over 6 quart capacity.

**Brake System** listed herein that have been serviced by the BG Brake Fluid Service and BG Brake Fluid. All BG products must be used per product instructions.

### B. Terms, Duration and Extension of This Protection Plan

This Protection Plan is subject to the terms and conditions contained herein:

#### Plan 1 (0–36,000 miles/0–60,000 km initial service):

The initial service(s) must have been performed within 36,000 miles/60,000 km, as shown on the odometer.

#### Plan 2 (36,001–75,000 miles/ 60,001–120,000 km initial service):

The initial service(s) must have been performed between 36,001 miles/60,001 km, and 75,000 miles/120,000 km, as shown on the odometer. This Protection Plan will take effect 1,000 miles/1,600 km after the first BG Service(s) has been performed by a professional technician.

This Protection Plan for **Automatic Transmissions, Front Differentials, Rear Differentials, Transfer Cases, Manual Transmissions, Transaxles, Power Steering, Brake and/or Cooling System** will be continued by the performance of the proper BG Service within 30,000

miles/50,000 km of the previous service. One payable claim per service interval is permitted.

This Protection Plan for **Fuel (gasoline)** will be continued by the performance of the proper BG Service within 15,000 miles/25,000 km of the previous service. One payable claim per service interval is permitted.

This Protection Plan for **Engine (gasoline and diesel)** and **Engine and Fuel (gasoline)** will be continued by the performance of the BG Service within 7,500 miles/12,000 km of the previous service (effective June 1, 2012). From the date of your Protection Plan enrollment, the vehicle's engine must be serviced only with the proper grade and weight of engine oil, recommended by the vehicle manufacturer. Timing belt and air and oil filter must be replaced and emission control system maintained in accordance with vehicle manufacturer's recommendations.

All services referred to in Section A must be performed by a licensed professional service center. You may not change your own oil.

In the event of a claim, you must provide BG Products, Inc., with satisfactory evidence, according to Section E, that all of the required services referred to in Section A were performed.

A professional technician must perform an approved BG maintenance procedure using proper BG products and equipment. A grace period of 500 miles/800 km will be extended in order to stay within service interval compliance, including initial service.

### C. Covered

Payment of claims under this Protection Plan is limited to the labor time necessary to make repairs or to replace any irreparably damaged parts as allocated by **Motor** or **Mitchell Flat Rate Guide** or other industry accepted flat rate guide, multiplied by the commercial repair shop's posted hourly labor rate, plus the reasonable cost of replaced parts of like kind and quality at the administrator's discretion. This BG Protection Plan covers only the lubricated parts contained within:

**Automatic Transmission:** Covers only the lubricated parts contained within the transmission housing or case only when damaged by an internally lubricated part covered under this Protection Plan. Items not covered are leaking transmission seals and gaskets; electrical components, such as solenoids. Proper fluids meeting vehicle manufacturer's specifications must be used.

**Drive Line Front Differential:** Covers only the lubricated parts contained within the front differential housing or case. Items not covered are the front differential housing or case, pre-packed axle bearing(s), U-joint(s), CV joint(s) and boot(s) unless damaged due to failure of covered part.

**Drive Line Rear Differential:** Covers only the lubricated parts contained within the rear differential housing or case. Items not covered are the rear differential housing or case, axle(s), pre-packed axle bearing(s), U-joints(s) and CV joint(s) unless damaged due to failure of covered part.

**Drive Line Transfer Case:** Covers only the lubricated parts contained within the transfer case. Items not covered are the housing or case, U-joint(s), CV joint(s) and driveshaft(s) unless damaged due to failure of covered part.

**Drive Line Manual Transmission/Transaxle:** Covers only the lubricated parts contained within the transmission case. Items not covered are the case, flywheel, clutch plate, pressure

plate, U-joint(s), CV joint(s) and driveshaft(s) unless damaged due to failure of covered parts.

**Power Steering:** Covers only the lubricated parts contained within the power steering gear box or rack and power steering pump. Items not covered are hoses, belts, brackets, seals and leaking gaskets.

**Cooling System:** Covers only the lubricated parts contained within the heater core, water pump, freeze plugs, and radiator. Items not covered are hoses, clamps, thermostats and engine components.

**Brake System:** Covers only the lubricated parts contained within the pump, valves, master cylinder, calipers, and metalized hoses when hose failure results from internal corrosion. Items not covered are pads, rotors, shoes, ABS sensors, controller or other electrical parts.

### Engine (gasoline and diesel):

Pistons and Rings	Wrist Pins and Bushings	Rods and Rod Bearings
Cam Shafts and Bearings	Push Rods	Intake Valves and Guides**
Turbo Bearings	Crankshaft and Bearings	Cylinder Liners or Bores
Valve Lifters	Timing Chains*	Rocker Arms and Pivots
Oil Pump	Timing Gears or Sprockets	Distributor Drive Gear

### Fuel (gasoline):

Oxygen Sensors	PCV	Mass Air Flow Sensor***
Injectors (Deposit-related malfunctions only)		Throttle Body****

\*Timing belts and damage to engine parts due to broken timing belts excluded.

\*\* Grinding adjustments excluded.

\*\*\* Only if BG 407 is on the repair order

\*\*\*\* Only if BG 206 is on the repair order

### D. Conditions and Exclusions of This Protection Plan

If the vehicle odometer has been changed or altered, or if odometer has ceased to function, coverage under the terms of this Protection Plan are not in effect. This Protection Plan covers only legally registered passenger cars, vans, SUVs and pick-up trucks with a **G.V.W. of 9,500 pounds/4,300 kg or less**. Motorcycles, RVs, and vehicles with more than two axles are excluded. Vehicles used for competitive purposes are excluded. This service excludes in-house maintenance/repair facilities. In the case of a leased vehicle, the lessee must be primarily obligated for repairs and maintenance. If covered vehicle is used for towing a trailer or other vehicle or object, this Protection Plan is not in effect unless covered vehicle is equipped with factory-installed tow package. Vehicles equipped with Continuously Variable Transmissions (CVT) are excluded from transmission coverage. Any claim resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, misuse, abuse, negligence, damage caused by operation during component failure, lack of normal maintenance required by vehicle manufacturer renders this Protection Plan null and void. Pre-existing conditions, damage to system components prior to the service are excluded and may be verified through independent parts analysis at the discretion of BG Products, Inc. Also, excluded are "Washed", "Branded", Salvage or Junk titled vehicles and services performed as a demonstration or complimentary services. To keep this Protection Plan in effect you must keep all receipts and repair orders for maintenance and services required by this Protection Plan. Failure to furnish all necessary records will render this Protection Plan null and void.

### E. Claims and Repair Procedures

In the event of a claim, you must notify BG Products Claims Administrator, c/o Dealers Alliance Corporation, **prior to having any repairs made** by calling **1-800-848-1660**.

You must provide the designated claims administrator with information from all of the following:

- All service repair orders as of July 1, 2004 [May 1, 2011, for Fuel (gasoline)], including all applicable BG Part Numbers stated in Section "A," showing compliance with the terms and conditions of this Protection Plan for each component covered in Automatic Transmission, Front Differential, Rear Differential, Transfer Case, Manual Transmission/Transaxle, Power Steering, Cooling System, Brake System, Fuel System, Engine, Engine and Fuel.
- If necessary, all service repair orders showing compliance with the terms and conditions of previous protection plans or service warranties, (excluding OEM extended warranties) and proof of previous plan.
- Lease agreement if vehicle is leased.
- A complete statement of damage and estimated repair costs.
- The Vehicle Identification Number (VIN) and license plate number.

If required, you must ship the damaged parts, as well as a representative pint sample of vehicle fluid involved with the damaged parts, to:

BG Products, Inc., Laboratory  
701 S. Wichita St.  
Wichita, KS 67213 USA

All claims will be closed out within 30 days from initial filing date (paid or unpaid).

For continued coverage after a paid claim, the appropriate BG fluid must be re-installed in the repaired component.

### F. BG Protection Plan Reimbursement Terms in U.S. Currency

#### Plan 1 (0–36,000 miles/0–60,000 km initial service):

Fuel (gasoline) shall not exceed \$4,000 (four thousand).  
Engine or Engine & Fuel shall not exceed \$4,000 (four thousand).  
Automatic Transmission shall not exceed \$2,000 (two thousand).  
Front Differential shall not exceed \$4,000 (four thousand).  
Rear Differential shall not exceed \$4,000 (four thousand).  
Transfer Case shall not exceed \$4,000 (four thousand).  
Manual Transmission shall not exceed \$4,000 (four thousand).  
Manual Transaxle shall not exceed \$4,000 (four thousand).  
Power Steering shall not exceed \$4,000 (four thousand).  
Cooling System shall not exceed \$4,000 (four thousand).  
Brake System shall not exceed \$4,000 (four thousand).

#### Plan 2 (36,001–75,000 miles/ 60,001–120,000 km initial service):

Fuel (gasoline) shall not exceed \$2,000 (two thousand).  
Engine or Engine & Fuel shall not exceed \$2,000 (two thousand).  
Automatic Transmission shall not exceed \$1,000 (one thousand).  
Front Differential shall not exceed \$2,000 (two thousand).  
Rear Differential shall not exceed \$2,000 (two thousand).  
Transfer Case shall not exceed \$2,000 (two thousand).  
Manual Transmission shall not exceed \$2,000 (two thousand).  
Manual Transaxle shall not exceed \$2,000 (two thousand).  
Power Steering shall not exceed \$2,000 (two thousand).  
Cooling System shall not exceed \$2,000 (two thousand).  
Brake System shall not exceed \$2,000 (two thousand).

This Protection Plan is transferable if vehicle ownership changes. BG Products, Inc., is not responsible for incidental or consequential damages. It will apply only to authorized repairs made for vehicles operated in the United States of America, Puerto Rico or Canada. This document may not be modified.

# Arctic Enhanced Maintenance Services

**SIMARD AUTOMOTIVE** This service includes:

**3,000 MILES** with the outside assistance

- Consult on manufacturer's intervals
- Perform 30 point safety inspection
- Replace engine oil
- Replace engine oil filter
- Install engine oil conditioner
- Lubricate chassis
- Inspect under hood fluids

**SERVICE OPTIONS:**

- Synthetic Oil Upgrade for extended drain intervals & additional cold start protection
- Engine De-Sludge Service Recommended 12 months or 10,000 miles or if you have noticed an oil sludge film

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**SIMARD AUTOMOTIVE** This service includes:

**6,000 MILES** with the outside assistance

- Consult on manufacturer's intervals
- Perform 30 point safety inspection
- Visually inspect brake system
- Replace engine oil
- Replace engine oil filter
- Install engine oil conditioner
- Lubricate chassis
- Inspect under hood fluids
- Rotate tires and set inflation

**SERVICE OPTIONS:**

- Synthetic Oil Upgrade for extended drain intervals & additional cold start protection
- Engine De-Sludge Service Recommended 12 months or 10,000 miles or if you have noticed an oil sludge film

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**SIMARD AUTOMOTIVE** This service includes:

**15,000 MILES** with the outside assistance

- Consult on manufacturer's intervals
- Perform 60 point mid-level inspection
- Perform engine de-sludge service
- Replace engine oil and filter
- Install engine oil conditioner
- Lubricate chassis
- Inspect under hood fluids
- Replace air filter (if needed)
- Fuel system water removal service
- Fortify coolant and transmission fluid
- Install fuel system decarbonizer

**SERVICE OPTIONS:**

- Brake system de-sludge service Recommended 45,000 / 75,000 / 90,000 miles
- Replace cabin air filter
- Fuel system & induction service for best engine performance to the max. increase fuel mileage 2-3 MPG.

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**SIMARD AUTOMOTIVE** This service includes:

**30,000 MILES** with the outside assistance

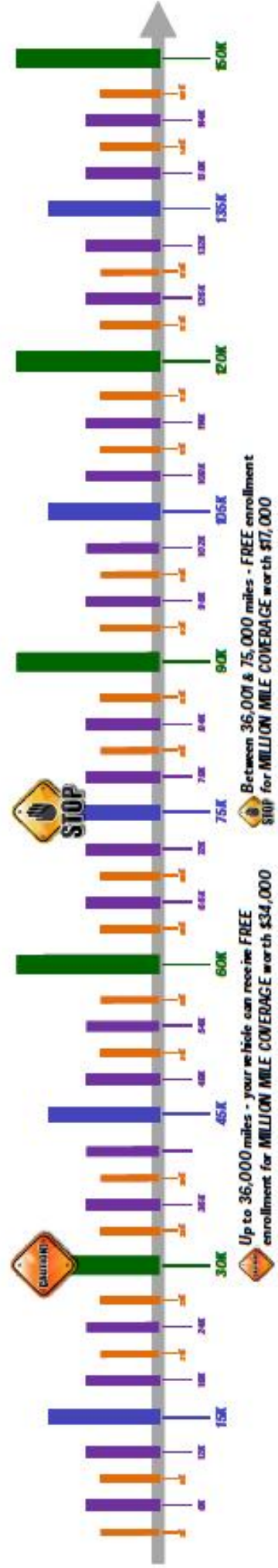
- Consult on manufacturer's intervals
- Perform 75 point guardian inspection
- Comprehensive brake inspection
- Inspect fuel filter
- Test battery & charging system health
- Rotate tires and set inflation
- Perform engine de-sludge service
- Replace engine oil and filter
- Install engine oil conditioner
- Lubricate chassis
- Replace air filter (if needed)
- Transmission de-sludge service
- Power steering de-sludge service
- Fuel system and induction service
- Fuel system water removal service

**ADDITIONAL SERVICES:**

- Coolant flush service at 60,000 / 90,000 / 120,000
- Battery reconditioning service
- AM / OEM diagnostic tests
- Replace spark plugs
- Service PCV system
- Cabin air filter
- AutoWax
- Tire and wheel service

Home of the **MILLIONMILE GUARANTEE!**

## Follow our ARCTIC SERVICE PLAN for our million mile GUARANTEE!



Next Service Interval for Million Mile Guarantee: \_\_\_\_\_ Service Due: \_\_\_\_\_ Service Plan: \_\_\_\_\_

Service Mileage: \_\_\_\_\_ Appointment Date / Time: \_\_\_\_\_

Thank you business!  
for your business!  
Your Simard  
Automotive Team!